

Nr.	Question / Topic	Answer
1.	Languages of Instruction	English, German and Spanish
2.	How many instructors supervise each group?	<p>Lessons are taught by a professional team from the Frankfurt Polo School, led by Head Coach Brad Rainford-Blackett.</p> <p>Depending on group size, sessions will include:</p> <ul style="list-style-type: none"> <li>• One lead instructor</li> <li>• One supporting instructor</li> </ul> <p>This structure ensures safety, quality, and consistency.</p>
3.	What happens in case of bad weather?	<p>Lessons continue even in bad weather. The Frankfurter Polo Club has an indoor training area, which allows children to ride safely and continue learning.</p>
4.	What equipment do students need?	<p>Students need only:</p> <ul style="list-style-type: none"> <li>• Riding pants or jeans</li> <li>• Riding boots and chaps</li> </ul> <p>All technical polo equipment and helmets will be provided.</p>
5.	How is safety ensured during lessons?	<p>Safety is our top priority. Measures include:</p> <ul style="list-style-type: none"> <li>• Professional, trained instructors</li> <li>• Controlled group sizes</li> <li>• Supervised mounting and dismounting</li> <li>• Clear behaviour rules around horses</li> <li>• Age-appropriate progression</li> </ul> <p>All instructors follow the Frankfurt Polo School's established safety standards.</p>
6.	What horses are used for the children's training?	<p>Children train with well-schooled, calm, and reliable polo ponies selected specifically for youth lessons. These horses are experienced, patient, and accustomed to working with beginner and intermediate riders.</p>
7.	How is progress tracked?	<p>Families receive a progress update at the end of the course. As skills develop, internal scrimmages or friendly matches may be organised.</p>

8.	Will parents be able to attend lessons or events?	Absolutely. Polo encourages family involvement. Parents are warmly invited to observe lessons, meet the coaches, and follow their child's progress.
9.	Is prior riding experience necessary?	No. Beginners are welcome. The programme gradually builds confidence and skills from the ground up.
10.	Are make-up sessions available?	In alignment with the REAL cancellation policy, there are no make-up classes. When a participant misses a class, there will be no alternative lesson or reimbursement.
11.	Is there a minimum number of participants?	Yes. The programme requires a minimum number of registrations to begin. If this number is not reached, the course may be postponed to a later term.
12.	What values or skills beyond technical ability do you emphasize in your teaching?	<p>Polo is much more than riding or hitting a ball. It is a sport rooted in respect — for the horse, for teammates, and for oneself. Our teaching philosophy focuses on values that help children grow as confident, caring, and resilient young people.</p> <p>We emphasise:</p> <p><b>Respect</b></p> <p>Children learn to treat horses, instructors, and peers with care, calmness, and professionalism — the foundation of all polo.</p> <p><b>Patience</b></p> <p>Skills develop step by step. Children learn to progress steadily, celebrate small improvements, and trust the process.</p> <p><b>Understanding &amp; Empathy</b></p> <p>Students learn to interpret a horse's reactions, temperament, and comfort. This builds emotional intelligence and awareness.</p> <p><b>Kindness</b></p> <p>Gentle, thoughtful interaction creates trust — both with horses and among teammates.</p> <p><b>Courage</b></p>

		<p>Children gain confidence by trying new skills in a safe, structured way, learning to manage challenges with resilience.</p> <p><b>Teamwork</b></p> <p>Even for beginners, polo fosters communication, cooperation, and shared problem-solving.</p>
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